

## **Introducing Team PSI**

ICB are pleased to introduce its newest additions; it has set up a single team to focus primarily on the continued development of IFS across the business called, the Performance & Systems Improvement team ("PSI").

Upcoming projects will include those of:

- Routine maintenance;
- Updates;
- Administration;
- New Product Development;
- Marketing modules;
- HR modules;
- Costing
- Assisting and training existing users;
- Developing business processes; and
- Implementing new IFS functionalities.

ICB will continue developing its own understanding of the areas that are live; however with the help of Team PSI, this process should become more efficient.

As a whole, they will become an excellent contribution with the ongoing implementation and usage of IFS; provide 1<sup>st</sup> and 2<sup>nd</sup> line IT support alongside First 4 IT and cross departmental business analytical support.

The team is made up of:

Alasdair Fearn – Alasdair has a 2:1 Business Management & Economics degree from Nottingham Business School and will have a close alignment with production, planning and control. He is a keen cricketer and represented Yorkshire schools in the past.

Erin Urquhart – Erin has a 1st Business & Finance degree from Newcastle Business School and will closely align with team finance. She likes keeping fit, cooking, dining out and holidays.

Harpreet Suryavansi – Harpreet has a 2:1 Information & Communication Technologies with Marketing degree from Bradford School of Management and will closely align to team marketing, but focus on the digital aspects. She likes keeping fit, cooking, dining and visiting new places.

Nick Jowett – Nick has a 2:1 Information & Communication Technology degree from Nottingham Trent and will be the main point of contact for technological issues. He is an outdoor pursuits man and enjoys, kayaking, climbing and mountain biking.

ICB welcomes each and every one of the team, and wish them all the success within their roles.